

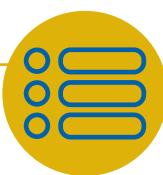
PhoneBranch Automated Account Information

800.223.6361

PhoneBranch gives you access to your accounts using a touch-tone phone 24 hours a day, 7 days a week. To get started, obtain your Personal Identification Number (PIN) from a Member Service Representative. Note that this PIN may be different than your ATM card PIN and Online Banking four-digit passcode. You can re-set your PhoneBranch PIN after first-time enrollment.

Menu

Welcome to Greenville Federal Credit Union's 24-Hour Automated Account Information.



Press 1 for Funds, Transfers, and Withdrawals

- Press 1 to Transfer Funds Immediately
- Press 2 to Schedule a Funds Transfer
- Press 3 for Payments
 - Press 1 for Immediate Payment
 - Press 2 to Schedule a Payment
- Press 4 to Hear existing Scheduled Transfers
- Press 5 to Delete an existing Transfer
- Press 6 for Share Withdrawal

Press 2 for Account History

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Loans



Press 3 for Account Balances

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Loans (Includes Mortgage and Credit Cards)

Press 4 for Merchant Check Verification



Press 5 to Change your Access Code



Press 6 for Stop Payments

- Press 1: Stop Payment on a Specific Check Number
- Press 2: Stop Payment on a Check Range
- Press 3 to Stop Payment Inquiries



Press 7 for Interest Rates

- Press 1 for Checking
- Press 2 for Savings
- Press 3 for Certificate and Investment Rates
- Press 4 for IRA



Press 8 for Future Dated Transactions

- Press 1 to Hear ACH Transactions



Press 9 to Get Account Information by Email



TIP: Press * (star) or 3* (3 star) at any time to hear the main menu.

TIP: Press 9* (9 star) to switch to a different member number.

To speak to a representative during regular business hours please call our Contact Center at **800.336.6309**.